



ENVIRONMENTAL-  
**VALUES**



## HIGH QUALITY OPERATIONS AND ENERGY EFFICIENCY ARE A PART OF ENVIRONMENTAL RESPONSIBILITY

**Würth's management system includes the specified and audited practices for quality, environment, and energy management. Our way of working is based on the attitude of cost-efficiency and the principle of success at the first attempt.**

**The certified systems that have become established over the years are a target of constant improvement and development.**

For Würth to succeed, we must understand the customer's requirements, fulfil the requirements, and be able to develop ourselves and our processes. Würth's job is to understand today what will be useful and relevant for the customer tomorrow.



*Mika Rantanen*

**Mika Rantanen** | CEO - Würth Oy (Ltd)

### **High-quality products and processes**

A key element of Würth quality is the principle "from the factory to the mechanic". We know the origin of the Würth product and we are in control of the entire supply chain from the manufacturer to the mechanic, without external middlemen. Transparency of the supply chain decreases the risk of errors and increases reliability.

The most important indicators of Würth's operational quality are speed, delivery reliability, minimising the number of complaints, and swiftness of processes.

### **Accountability to future generations**

When it comes to environmental impact, we are even more accountable to the future generations than to our customers. We aim to constantly reduce our environmental load by seeking immediate impacts through smarter solutions for warehousing, deliveries, and packaging. We are conscious of our responsibility and our chance to influence, also in reducing the environmental load caused by our customers.

We bring ecological product options to the market.

### **We create savings for time, money and energy**

Energy efficiency and environmental awareness work together with the leading principle of frugality. We don't waste resources. We save energy by managing our buildings' electricity and heating more efficiently. Furthermore, we optimise deliveries and enhance the route-planning of materials and field personnel in order to reduce fuel consumption.

We advance renewable forms of energy and fuel, but we consider a distance not driven at all as the most efficient saving.



# RECYCLING

## **Producer responsibility**

- Even at the end of the lifespan of our products we take care of, for example, recycling and re-using

## **Waste sorting and recycling**



# LOGISTICS

## **Branch offices**

- Short distances save the customer's time and kilometres
- Fuel consumption and emissions are reduced

## **Warehouse**

- Combining packages
- Optimising package size rather than using filler materials
- Re-using packaging materials

## **Optimising routes**

- Planning freight deliveries and routes
- Personnel's driving routes

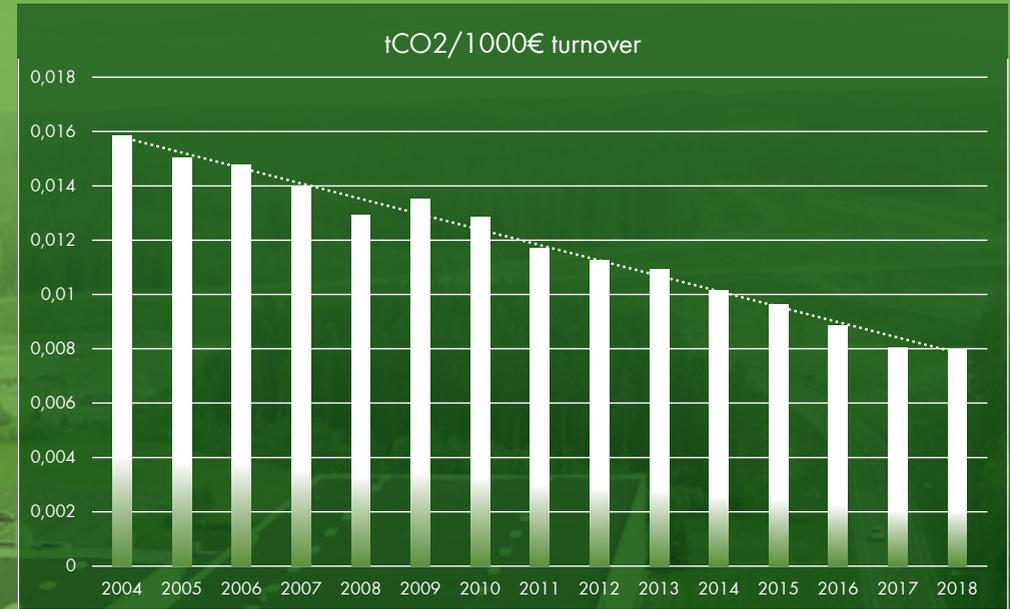
## **Partners that are committed to environmental values**



# CONSTRUCTION PROJECTS



-  **Energy-efficient buildings**
-  **Ground source heating**
-  **LED lights**



# ECOLOGICAL PRODUCTS



**REFILLOmat®**  
Refillable spray bottles



**Environment-friendly chemicals**

Year	Turnover [€]	Fuel [litre]	Carbon dioxide emissions [tCO <sub>2</sub> ]	tCO <sub>2</sub> /1000€ turnover
2004	142 043 289	1 028 725	2 247	0,016
2005	158 560 000	1 088 212	2 377	0,015
2006	174 737 000	1 182 396	2 582	0,015
2007	202 000 000	1 288 889	2 815	0,014
2008	221 000 000	1 307 553	2 856	0,013
2009	181 313 572	1 122 678	2 452	0,014
2010	201 000 000	1 181 019	2 579	0,013
2011	231 000 000	1 237 176	2 702	0,012
2012	234 390 372	1 209 693	2 642	0,011
2013	241 113 551	1 206 126	2 634	0,011
2014	247 419 732	1 148 151	2 508	0,010
2015	256 924 624	1 131 567	2 471	0,010
2016	282 000 000	1 144 379	2 499	0,009
2017	313 000 000	1 149 486	2 510	0,008
2018	324 221 929	1 182 754	2 583	0,008

**ISO 14001  
CERTIFICATE**



Environmental Management

**ISO 9001  
CERTIFICATE**



Quality Management

**ISO 50001  
CERTIFICATE**



Energy Management

**FSC**



Facility Security Clearance



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Quality manager

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